Radisphere
The New Standard in Radiology

Quarterly Performance Scorecard | Q4 2014

Performance Metric	RQI Standard[1]	Radisphere Performance
Final Reports		
Final Reports	100% final reports (no preliminary reads)	100% final reports (no preliminary reads)
Turnaround Time		
Emergency Department:		
Stroke Protocol	<20 min	91% (11 min)
STAT	<30 min	94% (28 min)
Inpatient:		
STAT	<30 min	92% (38 min)
Expedited	<4 hours	87% (2 hrs 15 min)
Routine	<18 hours	94% (9 hrs 37 min)
Outpatient:		
Expedited	<4 hours	90% (2 hrs 26 min)
Routine	<24 hours	94% (9 hr 29 min)
Communication		
Consultations 24x7	<60 min	90% (47 min)
Critical Finding Communication[2]	<60 min	98% (19 min)
Specialization		
MR Subspecialist Reads	100%	92%
PET Subspecialist Reads	100%	100%
Women's Imaging Subspecialist Reads	100%	100%
Pediatric Imaging Subspecialist Reads	100%	27%
Diagnostic Accuracy		
Prospective Double-Blind Peer Review	>1%	1.4%
Clinically Significant Error Rate	<2%	Exceeded
Utilization		
Follow-up Imaging Rate	<10%	4%
Mammography Recall Rate[3]	8-14%	10%

1. The Radiology Quality Institute's complete set of performance standards is available at www.radiologyqualityinstitute.com
2. Average time until a critical finding is acknowledged by the referring physician.
3. The mammography recall rate is calculated on an annual basis in January for the previous 12 months. This recall rate is based on the number of instances that a patient is called back for additional studies as a result of having screening mammography performed.